WHAT HOUSING IS COVERED?

The Tennessee Human Rights Act covers most housing, commercial and real property. There are some properties exempt from the Act. For a full listing of exemptions, contact the nearest THRC office.

WHAT IS PROHIBITED?

In the Sale and Rental of Housing: No one may take any of the following actions based on race, color, creed, national origin, religion, sex, familial status or handicap:

- Refuse to rent, sell or negotiate for housing
- Make housing unavailable
- Deny a dwelling or falsely deny that housing is available for inspection, sale or rental
- Set different terms, conditions or privileges for sale or rental of a dwelling or provide different housing services or
- Persuade, for profit, owners to sell or rent (blockbusting)
- Deny anyone access to or membership in a facility or service (such as a multiple listing service) related to the sale or rental of housing

In Mortgage Lending: No one may take any of the following actions based on race, color, creed, national origin, religion, sex, familial status or handicap:

- Refuse to make a mortgage loan or provide information regarding loans
- Impose different terms or conditions on a loan, such as different interest rates, points or fees
- Discriminate in appraising property or brokering services
- Refuse to purchase a loan; or set different terms or conditions for purchasing a loan
- Refuse to provide insurance

In Addition: It is illegal for anyone, based on race, color, creed, national origin, religion, sex, familial status, or handicap, to:

- Threaten, coerce, intimidate or interfere with anyone exercising a fair housing right or assisting others who exercise that right
- Advertise or make any statement that indicates a limitation or preference based on race, color, creed, national origin, religion sex, familial status or handicap
- Retaliate against an individual or persons for the exercise of their right to file a complaint and/or their participation as a witness

There is Additional Protection if you or someone associated with you have a physical or mental disability that substantially limits one or more major life activities, have a record of such a disability or are regarded as having such a disability. Your landlord may

- Refuse to let you make reasonable modifications to your dwelling or common use areas, at your expense, if necessary, for the disabled person living there to be able to use the housing (Where reasonable, the landlord may permit changes only if there is an agreement by both parties to restore the property to its original condition once the person with the disability moves.)
- Refuse to make reasonable accommodations in rules, policies practices or services, if necessary, for the disabled person to use
- Refuse to rent or sell to a handicapped person who uses
- Fail to provide an accessible building entrance, light switches, electrical outlets, reinforced grab bars and usable kitchens and bathrooms, usable public and common areas, clear routes into and through the covered unit, and workable doors

For more information on your housing rights, property covered, prohibitions or exemptions, please call or visit your nearest THRC office.

IF YOUR RIGHTS HAVE BEEN VIOLATED...

The THRC is ready to help with any problem of housing discrimination. If you think your rights have been violated, you may complete the complaint form on the reverse side and mail or take it to the nearest THRC office. You have 180 days after an alleged violation to file a complaint with the THRC, but you should file it as soon as possible.

NASHVILLE - CENTRAL OFFICE

530 Church Street, Ste. 305 Nashville, TN 37243-0745 Phone: (615) 741-5825 Phone: (800) 251-3589 (615) 253-1886

CHATTANOOGA

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531 Henley St. Room 701 Knoxville, TN 37902 Phone: (865) 594-6500 Phone: (800) 325-9664 Fax: (865) 594-6178

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170 N. Main St. State Office Building 2nd Floor Memphis, TN 38103 Phone: (901) 543-7389 Fax: (901) 543-6042



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TENNESSEE **HUMAN RIGHTS** Commission



FAIR HOUSING

531 Henley Street Room 701 Knoxville, Tennessee (865) 594-6500 (800) 325-9664 www.state.tn.us/humanrights